

Customer Information:

SPORIFY Username Compliance

We are writing to inform you that as part of the SPORIFY 2026.1.1.0 release, username policy compliance will be enforced across all existing SPORIFY tenants in response to updated security recommendations.

These changes will take effect upon Production go-live, which is scheduled for July 25.

What will change, and how will these changes impact users?

1. Admin Username Standardisation

All existing tenant admin accounts with the username "admin" will be automatically renamed to "adminSPORIFY". New tenant instances will also refer to the admin as "adminSPORIFY" going forward.

2. Non-Compliant User Deactivation

Existing users with usernames that do not meet the current username policy criteria will be deactivated. When this occurs, the deactivated user should contact their system administrator and ask them to update their username. Once their username is appropriately updated and the administrator has marked them as Active again, they will regain their status as an active SPORIFY user.

If you have any questions about these upcoming changes, please do not hesitate to get in touch with us.

Kind regards,

